CondoControlCentral
The really smart way to run your condo.

The following changes were released to the live system on March 29, 2017. Please review the release notes below carefully as some changes impact the way the system works. If you have any questions or need clarification on any of the changes, please contact support at 416-961-7884, option 2, or email us at contact@condocontrolcentral.com.

Related Feature	Change Type	Ref #	Release Notes
Announcements	Issue	DEV-1662	Addressed an issue with announcement "send paper copies" opt out date functionality. Administrators received an error message when the format of the date was altered or changed.
	Issue	DEV-1647	Adressed an issue with announcement not properly displayed on the email landing page. Users would see all the details centered on the landing page when the announcement was posted through the mobile app and desktop.
	Improvement	PR-600	Added the ability to attach multiple files when creating an announcement. Administrators previously had to take extra steps by editing an already posted announcement in order to attach multiple files.
Amenity Booking	Issue	DEV-1471	Addressed an issue with "Approved booking" as a default option when administrators are booking an amenity on behalf of a resident. Previously the default was set to "Approved booking". The new default is set to "Pending booking". This will avoid issues when bookings get automatically approved for residents without providing the payment information.
	Issue	DEV-1475	Addressed an issue with the revise booking feature. The new revise booking feature will allow administrators to revise a booking when there are no fee involved. For all payment related bookings, administrators need to cancel the booking and create a new one.
	Issue	DEV-1636	Addressed an issue with credit card payment when user/resident receives an error message about wrong CVC number.
	Issue	DEV-1656	Addressed an issue with timeslot based amenities and non time slot based amenities within an amenity group. This issue occurred when amenities had different options (payments, related amenities and blocked amenities) for each amenity within the amenity group.
	Issue	DEV-1664	Addressed an issue with un-paid amenity bookings in shared workspaces. This issue occurred when an amenity is shared between multiple workspaces and the payment for the amenity wasnt made within the 5 day period (Unpaid amenity wait period).
	Issue	DEV-1669	Addessed an issue when administrators book amenities on behalf of the residents who are new/unregistered on Condo Control Central. We made changes to how the new resident is handled on the amenity booking page. The unit field is no longer a required field within the condo. User information added during the amenity booking process will be stored on the amenity details page.
	Improvement	PR-646	Added the ability to change the payment type wording on amenity booking page. Administrators can now change the payment type on the - Workspace Settings >Payment type. Administrators can choose from Cash, Certified cheque, Cheque and Money Order. Upon changing the wording, please logout and logback into the account to see the changes take effect. Please note that the name will show on the booking creation page for the residents.
Email	Issue	Dev-1671	Addressed an issue with email preferences turned on by default for all newly created users. This issue impacted very few users when their default email permissions for "Residents requiring assistance" setting was turned on. All email preferences for those users are reset to regular permissions.
	Improvement	PR-536	Added the ability to send automated email notifiation to users about a failed login, locked out accounts and login from unrecognised devices. These emails are precautionary measures to detect any un indentified access to the account.
Events	Improvement	DEV-1604	Administrators can now use the {Break} functionality for the lobby display on the events page. When the {break} text is added to the details section on the event page, the lobby display will show all the details prior to the use of {break} on one screen and the remainder text will be showed on the next scrolling screen.
File Library	Issue	DEV-1659	Addressed an issue with the file unique key generated for a newly uploaded file. This issue impacted very few users when multiple users try to open the file at the same time.
Global Search	Issue	DEV-1590	Addressed an issue with global search box. User would see the search box overlapping on other pop up windows when working on the security console.

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Related Feature	Change Type	Ref #	Release Notes
Proxy Voting	Issue	DEV-1673	Added the ability to send text and voice notifications for all reminders once the proxy initial email is sent. Administrators can now upload any paper copies received for individual units under the administrative tab.The summary page graph will reflect the final number of uploaded paper copies and online paper copies.
Reporting	Improvement	PR- 143	Added the ability to create custom reports on our new reporting functionality. Administrators can create custom reports based on the standard reports available in the system. New reporting functionality will allow users to sort, filter, group and also search the report. User can export the report into 6 different formats and if needed can switch back to old reporting functionality by a click of a button. Please contact support for any questions about the reporting functionality. Here is a quick demo - https://condocontrolcentral.wistia.com/medias/ahs08t7ljx
Service request	Issue	DEV-1657	Addressed an issue when users responed to service request directly through email. This issue occurred when users attached large files(exceeding file size limit) through email. When this issue occurs again, users will receive an email notification about file size limit exceeded.
	Issue	DEV-1553	Administrators can now see the contact information of the user who created a service request. This addition will allow administrators quick access to contact information of the resident without having to log into CCC.
Security & Concierge	Issue	DEV-1572	Addressed an issue with pass-on logs formating on the pop up menu. All new pass-on logs will now appear with the specified formating on the pop up tab when a guard reviews them upon logging into CCC.
	Issue	DEV-1670	Addressed an issue with visitor parking day pass issuance when overnight permit option is selected as the visitor parking type. This issue impacted very few users when they tried to issue a day pass to a unit where they exceeded the overnight limit count for the month.
	Improvement	PR-262	Added the ability to make ID details not required during the key checkout process. Administrators can change the settings on the setup page> Security and Concierge > Enforce ID Verification to release key > Enable/Disable.
	Improvement	PR-263	Added the ability to check in keys from the "View Complete Key List" page. This functionality would allow guards to easily checking in any keys that were missed earlier.
	Improvement	PR-598	Added the ability to preview files attached on the Incident report create and update page. Users can preview file by clicking on the preview button after uploading the file. Previosuly users had to download the file to view the file details.
	Improvement	PR-329	Added the ability to choose font colour and background colour on the security shift report and incident reports.
Training	Issue	DEV-1591	Addressed an issue with training videos. User will now see an extra button - full screen option on the training videos.
Two Factor Authentication	Improvement	PR - 536	Added the ability for Administrators to setup Two factor authentication. Two factor authenticaton will provide an extra layer of security for user with admin access. Two factor authentication will send an sms/voice message to the users mobile or phone every time they login from an unrecognised device.
Unit File	Issue	DEV-1677	Addressed an issue with authorizations edit fuctionality. Administrators received an error message when the end time of the authorization was left blank.